

## THIRD-PARTY LOGISTICS AND STORAGE SERVICES

# Add scalability to your operations with Dicker Data Services Third-Party Logistics.

Dicker Data Services provides a third-party logistics and storage facility, which can be leveraged by our customers to support their clients. Dicker Data operates from a dedicated warehouse with multi-layer security that has been designed from the ground up to store IT equipment. We have invested significant capital in resources, systems, and facilities to support MSPs across the industry.

As a third-party logistics provider our key asset is our resources; the people on the ground who make it work. A key metric in the success of a project is the experience of the assigned project coordinator, and we believe we have the best in the business. Our project coordination team works with our partners in creating a unified customer outcome.

This process is managed by a dedicated WMS (Warehouse Management System), customised to manage projects, inventory, and provide real-time project data. With API driven systems integration, manual processes can be automated, reducing the workload of your internal resources and minimising the potential for errors. Customisable reports can be designed to meet your specific requirements, ranging from status changes on incoming and outgoing inventory, and detailed stock reports. In addition, more advanced automated notifications can be provided on select activity including daily dispatch reports, and end-user dispatch alerts.

Our project coordination team enable customers to benefit from our experience. We have the knowledge and systems to support your third-party logistics and storage needs.

Please reach out to our Services Team to arrange an onsite tour or to discuss your project requirements:

Services.Sales@DickerData.com.au

### CONTACT

For more information or to discuss your project requirements, please contact:

Services.Sales@DickerData.com.au



You will reduce your operational costs and the time it takes to deliver to your Customer. This frees up your internal resources to focus on other tasks.



#### SEAMLESS INTEGRATION

With API driven systems integration, manual processes can be automated, reducing the workload of your internal resources and minimising the potential for errors.



#### EXPAND CAPABILITIES

By leveraging our third-party logistics services, you can increase your offering, providing value to your Customers without needing to invest in fixed resources.



Customise our services to meet your customers requirements. We have a range of flexible options with experts on-hand to help you decide on the most effective solution to suit your business.

#### **PROJECT COORDINATION CORE SERVICES**

Engagement	<ul> <li>Regular project calls</li> <li>Schedule and order updates</li> <li>Coordinate stock movements</li> <li>Coordinate site details and staging requirements</li> <li>Engage with partner to ensure all staging dependencies are met</li> </ul>
Custom Reporting	<ul> <li>Inventory reporting</li> <li>Order status updates</li> <li>Incoming inventory reports</li> <li>Outgoing order reports</li> <li>Customised reporting on-demand</li> <li>Standard reporting self-serve</li> </ul>
Systems Integration	<ul> <li>Warehouse Management System (WMS)</li> <li>Staging ticketing system</li> <li>WMS and Ticketing API integration</li> <li>Customised system integration solutions</li> </ul>

THIRD-PARTY LOGISTICS CORE SERVICES	
Materials Handling	<ul> <li>Secure storage</li> <li>Inventory management</li> <li>SLAs</li> <li>24-7 spares availability</li> <li>Site kiting</li> <li>Integrated shipping</li> </ul>
Freight	<ul> <li>Specialised freight services</li> <li>Multiple carriers</li> <li>Integrated shipping</li> <li>RMA management</li> </ul>
Visibility	<ul> <li>Specialised 3PL WMS system</li> <li>Scheduled and on-demand reporting</li> <li>Data analytics</li> <li>End-to-end service integration</li> </ul>

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