Accreditation/Certification Requirements and Training Guide
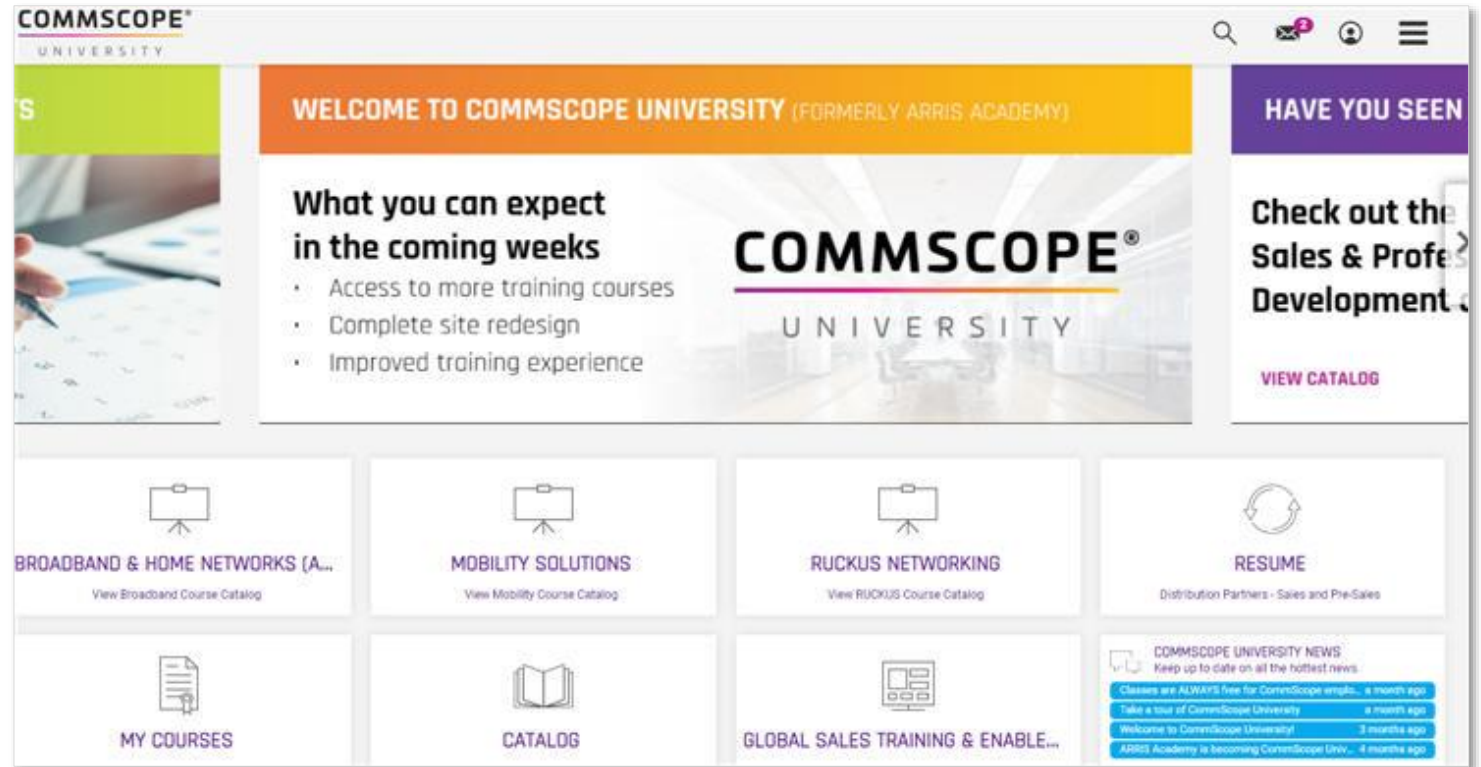
Understanding Partner Program
Training, Navigation and Compliance

RUCKUS® Education Services provides gold standard technical content that is recognized by networking professionals around the world.

As a valued Partner, we offer best-in-class training ensuring that you can add real value to your customers.
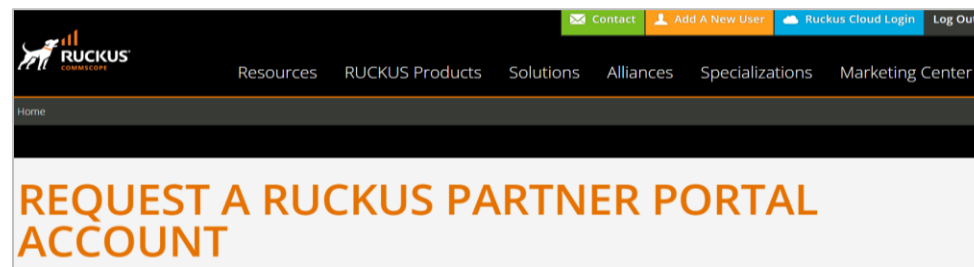
Participation in the RUCKUS BIG DOGS Partner Program requires that you meet certain standards. This presentation will walk you through all the necessary testing requirements and associated courseware.

Accessing RUCKUS Partner Training—Step 1

Step 1:

Ensure you have a **RUCKUS Partner Portal** account
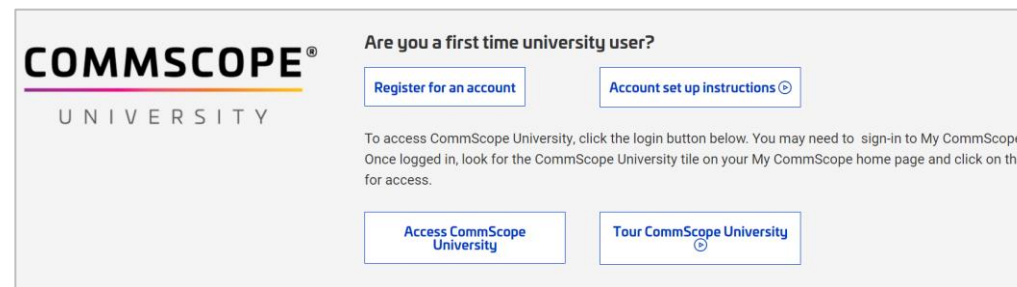
REQUEST A RUCKUS PARTNER PORTAL ACCOUNT

- If you do not already have a RUCKUS Partner Portal account, create one **here**. You must be a registered RUCKUS Partner to create an account.

    - Not a RUCKUS Partner? Join **here** today.

- Accounts are activated within 24 hours, and you will receive your login credentials from **ruckuschannel@commscope.com**.

- Your login credentials will be in the form of **firstname.lastname@rwbigdog.com**. This is not an e-mail address. This is simply your **username** for the RUCKUS Partner Portal.

- If you do not receive your credentials within 24 hours, check your spam folder. Contact **ruckuschannel@commscope.com** for further assistance.

*IMPORTANT: Ensure your most up-to-date company e-mail address is associated to your rwbigdog account. If you need assistance updating your company e-mail on your profile, contact **ruckuschannel@commscope.com**.

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Accessing RUCKUS Partner Training—Step 2

Step 2:

Ensure you have a **CommScope University** account

All RUCKUS BIG DOGS Partner Program training is located in CommScope University. To access and complete RUCKUS Partner training, you must have a CommScope University account in addition to your RUCKUS Partner Portal account. These are two separate portals with separate logins.

See instructions below on how to create a **MyCommScope** account if you do not already have one:
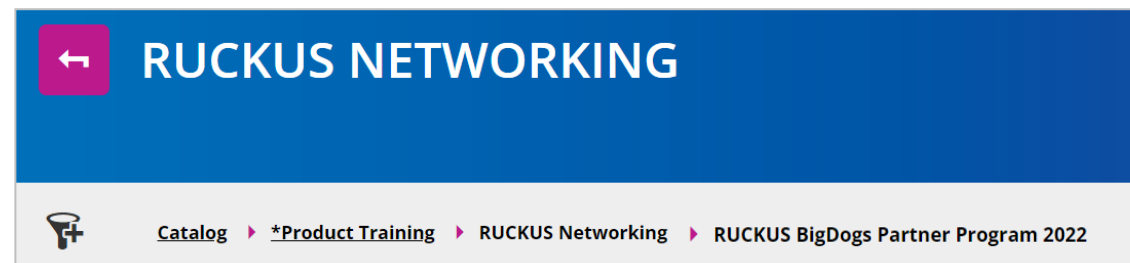
- Access RUCKUS Training and Certifications section on CommScope.com
- Select "**Register for an account**" (at the bottom of the page) to create your MyCommScope account
- Complete the new user registration
- Please also view the "Account set up instructions" video. This details how to set up your MyCommScope account and request access to RUCKUS Partner training.

*IMPORTANT: You must register using your **company e-mail** (your rwbigdog username is used for the RUCKUS Partner Portal login only and cannot be used for accessing RUCKUS training in CommScope University). Your CommScope University username should be your **company e-mail address**. Do not register using a personal e-mail address as this will inhibit your training and certifications from being properly tied to your RUCKUS Partner Portal account record.

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Accessing RUCKUS Partner Training—Step 3

Step 3:

Access and complete RUCKUS Partner training

RUCKUS NETWORKING

Catalog ▶ *Product Training ▶ RUCKUS Networking ▶ RUCKUS BigDogs Partner Program 2022

Once the prior steps are complete, we recommend waiting ~15 minutes before **logging in to access CommScope University**.
This will ensure your profile receives its proper "Partner" permissions.

How to find and access RUCKUS partner training:

- You can navigate to all RUCKUS Partner training directly from the **RUCKUS Partner Portal training page**.

- You can navigate to all RUCKUS Partner training within CommScope University via **Catalog → Product Training → RUCKUS Networking → RUCKUS BIG DOGS Partner Program 2022**. Or directly here.

*If you are a RUCKUS Partner and receive an error message when trying to access any of the training course links, please reach out to **#CommScopeUniversity@commscope.com** to ensure your account has been correctly set up with partner permissions.

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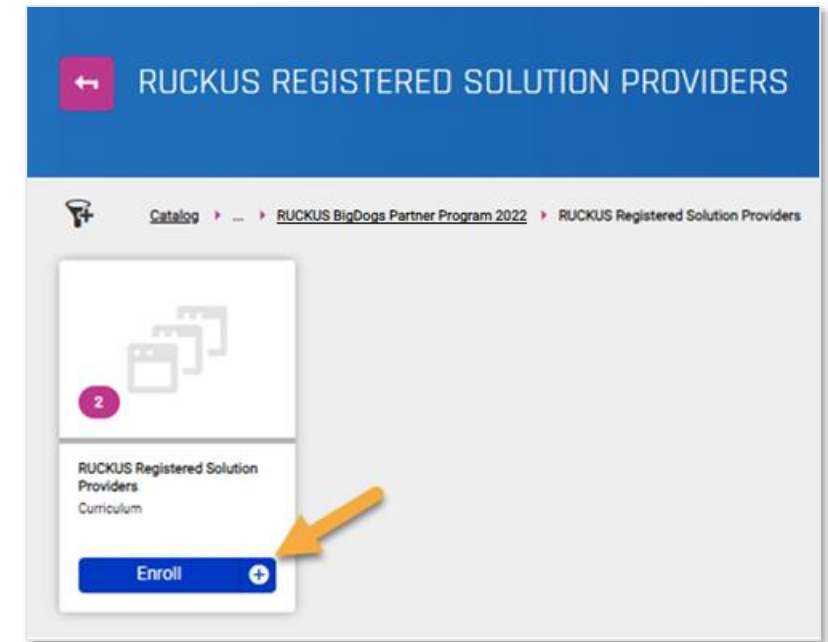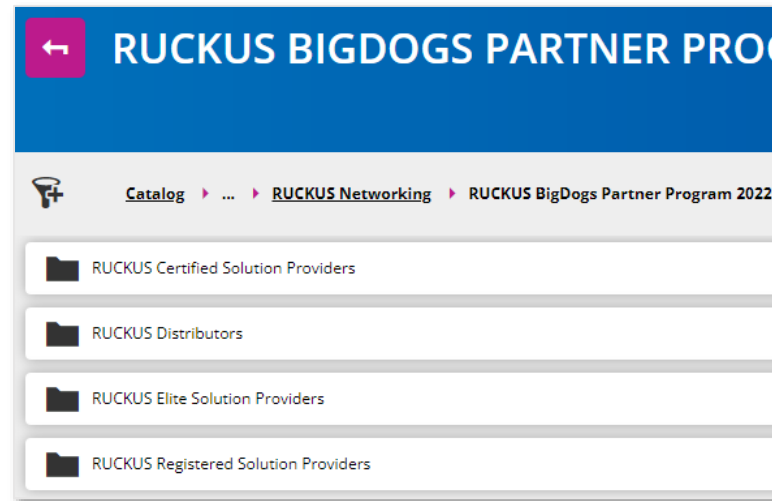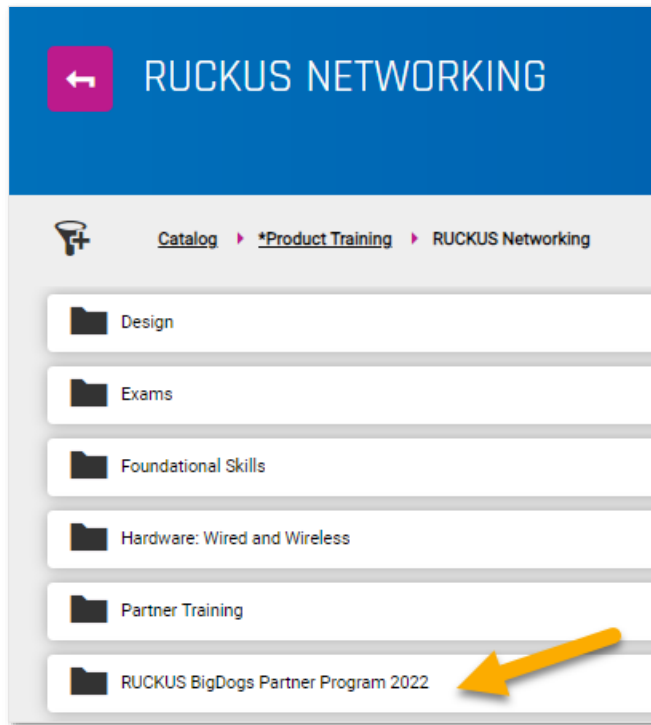# Accessing RUCKUS Partner Training—Summary

In order to access and complete RUCKUS BIG DOGS Partner Program training, accreditations and certifications, you need 2 accounts:

1. **RUCKUS Partner Portal Account**

   A. **Username**: **fistname.lastname@rwbigdog.com**

   B. Account information must reflect your current company e-mail address.

   C. The RUCKUS Partner Portal contains direct links to all Partner Program training. Links lead directly to CommScope University.

   D. In order to access this training, you must also have a CommScope University account.

2. **CommScope University Account**

   A. **Username**: your current company e-mail address

   B. Do not use a personal e-mail address to complete training. It will not tie back to your partner record in the RUCKUS portal.

   C. All RUCKUS partner training is accessed and completed within CommScope University and tied back to the RUCKUS Partner Portal account due to the company e-mail match between the two accounts.

   D. Training completed in a given week will be reflected on your RUCKUS Partner Portal account **the following Tuesday**.

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For ease of access, curriculums are provided focusing on Partner type and Specialization

- Select the new **RUCKUS BIG DOGS Partner Program 2022** folder from the catalog and then the appropriate Partner level or Specialization to view available training materials
- Open the curriculum and select the class to launch (you must click "Enroll")

Courses and exams are also available individually by searching the catalog or by using the links provided in the Training paths later in this presentation

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Accessing your certificates

- When a class or accreditation is completed, the status indicator on the right side of the course page will display the accompanying certificate of completion.

- Click the Certificate link to view and download it.

- Certain Accreditation exams and courses DO NOT show certificates here as they are managed separately. You'll receive an email with instructions on how to access these certificates and digital badges.

RUCKUS BIG DOGS Partner Program—Core Training Requirements

Core Partner Training Requirements

RUCKUS Partners must achieve and maintain select accreditations and certifications

- **Accreditations**—Open-book, no fee, on-line exams available on CommScope University

- **Certifications**—Proctored, fee-based, on-line exams available from 3rd party

- **Courses**—Include end-of-course Knowledge Check which must be passed, unlimited attempts

The table outlines the mandatory exams and courses and the required number of on-staff personnel that must pass or complete, by Partner level, to meet RUCKUS Partner Core Requirements

- Technical accreditations are valid for three years from date of completion

- Sales and Pre-sales accreditations are valid for one year from date of completion

Sales and Pres-Sales	ELITE*	CERTIFIED	DISTRIBUTOR
RUCKUS Portfolio Sales Training	2	1	2
RUCKUS Portfolio SE Pre-Sales Training	2	1	2
Technical Courses and Accreditations			
RUCKUS Wi-Fi Fundamentals (RWF 100) Exam	recommended**	1	—
Routing and Switching Protocols (RSP 100) Exam	recommended**	1	—
RWD 200 – RUCKUS Wi-Fi Design	recommended**	1	—
RUCKUS Wi-Fi Controller Training			
RASZA 200 – RUCKUS SmartZone 5.2 Online Training or CLD 200 – RUCKUS Cloud Online Training or RUCKUS Accredited SmartZone Administrator (RASZA) Exam	recommended**	1	—
RUCKUS ICX Switch Training			
ICX 150 – RUCKUS ICX Implementer Online Training Course or RUCKUS ICX Implementer (RICXI) Accreditation Exam	recommended**	1	—
RAA 200 – RUCKUS Analytics Administrator Training	recommended**	1	—
RTSF 100- RUCKUS Troubleshooting Fundamentals Training	recommended**	1	—
RUCKUS Accredited CloudPath Administrator (RACPA) Exam	2	—	—
Technical High-stakes Certifications			
RUCKUS Certified Network Associate (RCNA)	2	—	—
RUCKUS Certified Wireless Administrator (RCWA)	2	—	—

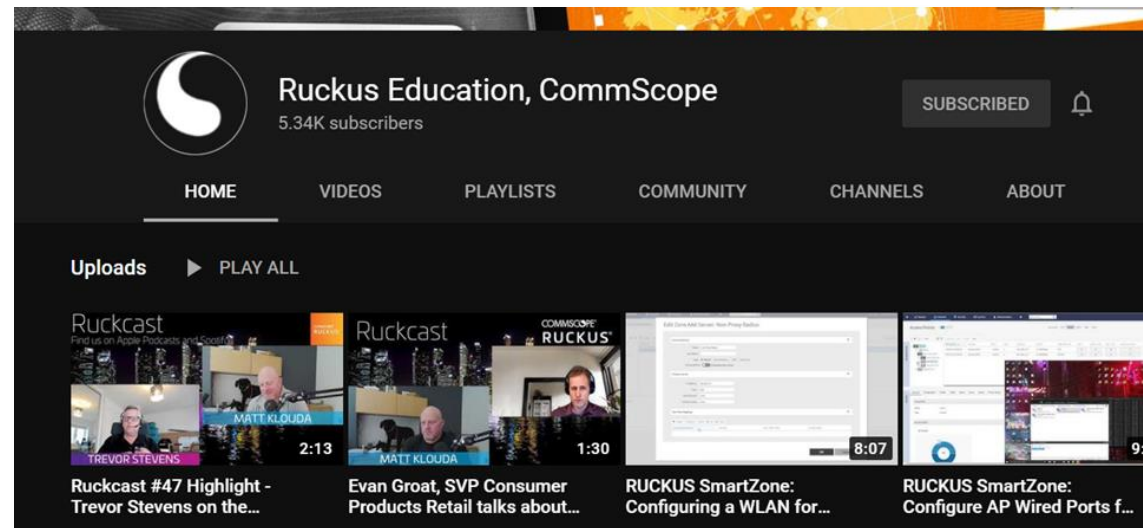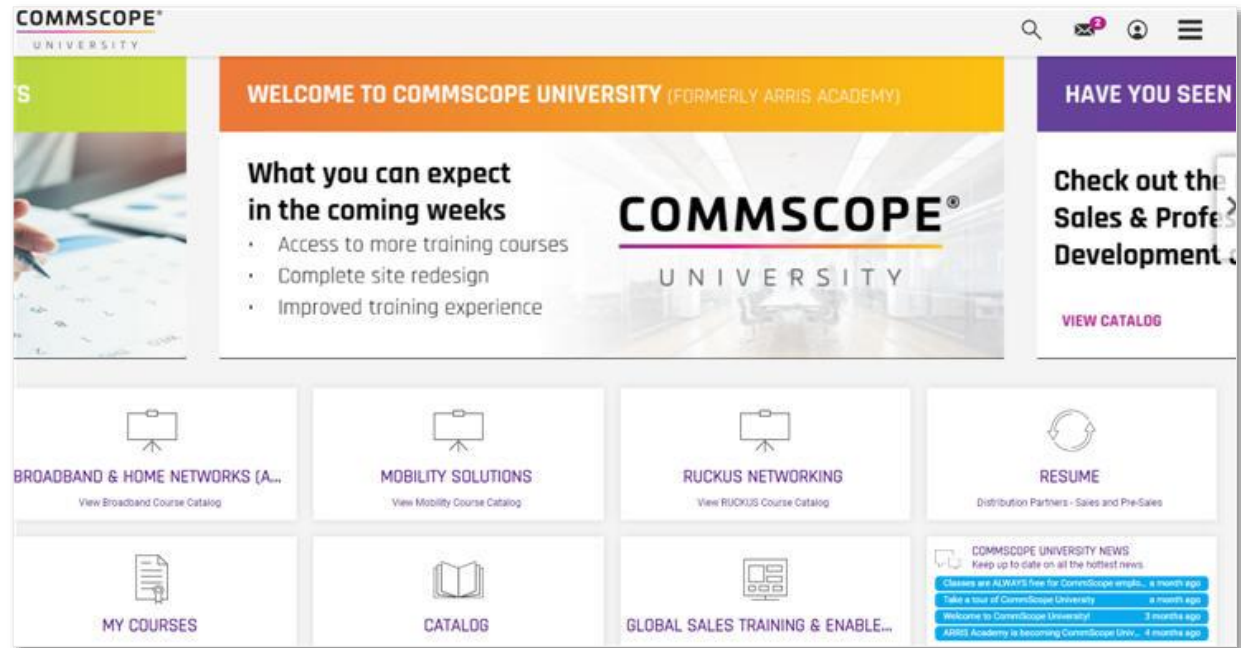Numbers above indicate the number of individuals at a Partner company required to complete each training.

* Two individuals needed for large countries. One individual needed for small and medium countries. See our RUCKUS country market size classification.

** These courses aren't required; however, Partners should be proficient in these areas to complete RCNA, RCWA and RACPA.

RUCKUS Education Services provides additional technical content aimed at increasing your WiFi and Wired networking expertise. Be sure to browse our catalog on CommScope university and as a partner, all on-line training is free to you.

Also, be sure to check out our RUCKUS Education YouTube channel for more technical training, our podcast—RUCKCAST and Livestreams.

For questions or more information regarding RUCKUS Education Services, please contact Trainingsupport@commscope.com
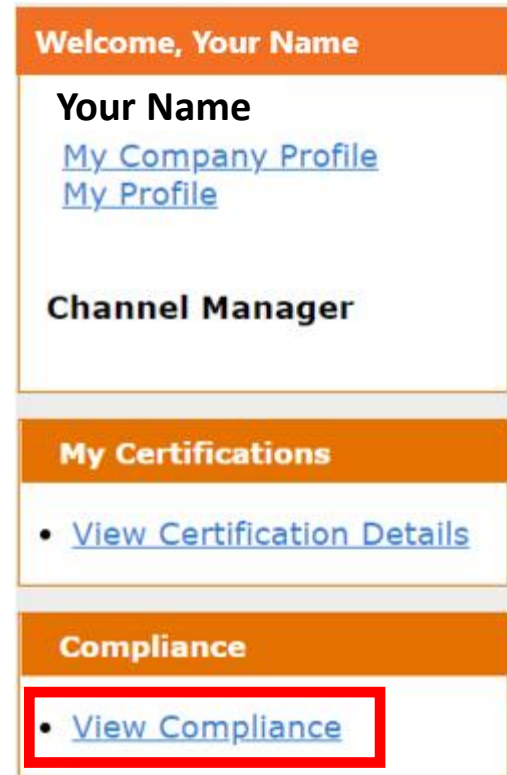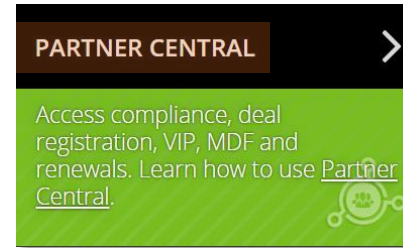
RUCKUS BIG DOGS
Partner Program

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PartnerPRO®
NETWORK

Viewing Partner
Compliance in the RUCKUS
Partner Portal

View Compliance (Partner)

1. **Log in** to the Partner Portal
2. Click on the "Partner Central" tile
3. At the Home Tab, click the "View Compliance" link on the left-hand side
4. Compliance window will appear

PARTNER CENTRAL >

Access compliance, deal registration, VIP, MDF and renewals. Learn how to use Partner Central.

Welcome, Your Name

Your Name
My Company Profile
My Profile

Channel Manager

My Certifications

- View Certification Details

Compliance

- View Compliance

Partner Information

Name: Your company name
Account Manager: Name of your account manager
Current RUCKUS BIG DOGS Program Level: Registered Solution Provider
Industry Detail: VAR
RUCKUS BIG DOGS Program Compliance Status: Not Applicable

		RUCKUS BIG DOGS Partner Program – Compliance			
Training Type	**Course/Accreditation/Certification Name**	**Course/Accreditation/Certification Count**			
		Actual Count	**Required Count-"CERTIFIED"**	**Required Count-"ELITE"**	**2021 Required Count - "ELITE" (OLD Program)**
Sales and Pre-Sales Training Requirements	RUCKUS Portfolio Sales Training	1	1	1	2
	RUCKUS Portfolio SE Pre-Sales Training	1	1	1	2
Technical Training Requirements	RUCKUS Certified Network Associate (RCNA)	0	0	1	0
	RUCKUS Certified Wireless Administrator (RCWA) **or** valid CWNA	1	0	1	2
	RUCKUS Accredited CloudPath Administrator (RACPA) Exam	2	0	1	2
	RASZA 200 – RUCKUS SmartZone 5.2 Online Training **or** CLD 200 – RUCKUS Cloud Online Training **or** RUCKUS Accredited SmartZone Administrator (RASZA) Exam	4	1	0	2
	ICX 150 – RUCKUS ICX Implementer Online Training Course **or** RUCKUS ICX Implementer (RICXI) Accreditation Exam	2	1	0	2
	RTSF 100- RUCKUS Troubleshooting Fundamentals Training	0	1	0	0
	RWD 200 – RUCKUS Wi-Fi Design	1	1	0	0
	Routing and Switching Protocols (RSP 100) Exam	2	1	0	0
	RUCKUS Wi-Fi Fundamentals (RWF 100) Exam	2	1	0	0
	RAA 200 – RUCKUS Analytics Administrator Training	2	1	0	0

*For questions regarding partner program or specialization compliance, please contact **Trainingsupport@commscope.com** or **RuckusChannel@commscope.com.**

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Thank you!