Zagg Mophie Warranty Process NZ

WARRANTY PROCESS

# All Zagg/Mophie products have a 2-year manufacturer’s warranty. Zagg InvisibleShield products have a limited lifetime warranty\*

Store to assess the product and confirm faulty (not user error). If the unit is deemed faulty and within warranty period, please submit the faulty unit claim **along with the below information**, through the Dicker Data Online Returns Portal or via your stores consolidation group process.

1. A copy of the original customer invoice OR proof of the purchase date
2. SKU, description and product barcode
3. A full and clear description of the fault
4. Please attach a copy of this information securely to the unit and send back to:

Dicker Data Returns Department

68 Plunket Avenue

Papatoetoe 2101

Auckland

**For product support, please visit** <https://support.zagg.com/hc/en-us>

*\*Excludes* Screen *Protectors, InvisibleShield UV Sanitizer, ISOD (InvisibleShield on Demand Screens, and Disinfecting Wipes). A photo evidence will suffice.*