Targus Warranty Process 2023

# Targus products have a 1-3 years Manufacturer’s Warranty, with Targus bags having a limited lifetime warranty

If the customer needs to contact Targus via email [InfoAust@targus.com](mailto:InfoAust@targus.com) or phone 0800 633 222. If replacement is required, they will provide a case# which will be provided to Dicker Data.

The Reseller then needs to download and complete the Dicker Data RMA form and send it to Returns.Authorities@dickerdata.co.nz with the following details:   
   
**SKU, Serial number, Quantity, Targus Case ID and Fault details:**

Dicker Data Returns team will raise RMA and the reseller must send the faulty unit back to Dicker Data NZ, once faulty unit is received, a replacement unit will be sent out