**WARRANTY PROCESS**

**PHILIPS MONITOR Warranty Process NZ**

**All PHILIPS MONITOR products come with 4 years warranty**

**Easy Claims Process**

Service Plus handle all the interaction with the end-user.

End-user to provide proof of purchase to Service Plus.

Please email or call Service Plus to organise a repair/replacement. Service Plus have locations in Auckland, Wellington, Christchurch and Dunedin to assist with quick turnaround. 3-5 days turnaround time depending on the fault (once Service Plus has received the faulty monitor).

**Service Plus**

Phone      0800 657 447

Email       philips@serviceplus.co.nz

There are no extra cost with Philips Monitor warranty. This means end-users don’t have to pay extra for peace of mind.

 Philips Monitor cover the cost of sending the monitor to Service Plus and the replacement monitor back to the end-user.

Should an issue arise with your Philips monitor, you can rely on their team of experts to provide guidance and support throughout the warranty period.