

Veeam Data Cloud 60-Day Trial Promotion

Effective date: 29 October 2025

Promotion end date: 31 March 2026 (AEDT)



Terms and Conditions:

1) Offer

- Free **60-day trial of Veeam Data Cloud (VDC) Flex** for up to **5 users** per eligible partner.
- Includes standard VDC Flex features available at the time of activation. No hardware is supplied.
- Trial has **no cash value** and is **non-transferable**.

2) Eligibility

- Open to **existing or new Veeam Cloud & Service Provider (VCSP) partners** in Australia/New Zealand **not currently reporting Veeam Data Cloud** usage to Veeam.
- Partner must:
 - Hold (or obtain) VCSP status;
 - Be onboarded with **Dicker Data** as the distributor of record;
 - Pass Dicker Data's standard **account/KYC and credit checks** (no charges are incurred for trial, but an account is required);
 - Nominate a single Microsoft 365 tenant (or other supported SaaS tenant) for the trial.
- **Limit one (1) trial per partner organisation.** Multi-branch entities are treated as a single organisation unless Dicker Data agrees otherwise in writing.

3) Activation & Term

- Trial must be **requested and approved** by Dicker Data **on or before 31 March 2026** and **activated within 30 days** of approval.
- The 60-day period begins on the **earlier** of: (i) date of service activation; or (ii) 7 days after Dicker Data issues activation credentials.
- At trial expiry, service **auto-suspends** unless you elect to convert to paid. See Section 6.

4) Usage Limits & Fair Use

- Up to **5 licensed users** are included. Adding users, advanced features, add-ons or exceeding quotas may **incur charges** if explicitly accepted by the partner prior to enablement.
- Dicker Data reserves the right to **rate-limit, suspend or terminate** the trial for abuse, security risk, or misuse.

5) Requirements & Acceptable Use

- Partner must accept and ensure end customers accept:
 - **Veeam** end-user licence terms & service policies; and
 - Any applicable **cloud/SaaS provider** terms (e.g., Microsoft).
- Partner is responsible for tenant access, permissions, data connectivity, identity integration, and ensuring **lawful backup of data**.
- No use in violation of law, third-party rights, export controls, or for benchmarking/public comparisons without prior written consent.

6) Conversion, Billing & Cancellation

- Before trial end, partner may request **conversion to paid VDC** via Dicker Data under then-current commercial terms and program rules.
- If you **do not** convert, the service will suspend and **data may be deleted** per Veeam data-retention/EULA terms.
- No invoices are issued for the trial entitlements defined in Section 1. Any optional paid add-ons you approve will be invoiced per standard Dicker Data terms.

7) Support

- Trial includes **standard onboarding guidance** and access to documentation.
- Production-grade or enhanced support, implementation services, migrations, or custom configurations are **out of scope** unless separately contracted.

8) Data, Security & Privacy

- Data handling, residency, retention and security are governed by **Veeam's** and the relevant **cloud provider's** policies and EULAs.
- Dicker Data will handle partner contact and account data in accordance with its **Privacy Policy**.
- The partner is responsible for obtaining end-customer consents and for ongoing compliance with applicable **privacy and data-protection laws**.

9) Warranties & Liability

- The trial is provided "**as-is**" without warranties, to the maximum extent permitted by law.
- To the extent permitted by law, Dicker Data's aggregate liability for the trial is **capped at AUD \$100**. Nothing limits liability for non-excludable consumer guarantees under applicable law.

10) Changes, Suspension & Termination

- Dicker Data may **modify, suspend, or end** the promotion (or any trial) at any time for security, legal, program, or capacity reasons.
- Dicker Data may decline a request or terminate a trial for ineligibility, misuse, or failure to meet requirements.

11) Taxes

- Trial is free for the defined entitlements. Any separately agreed paid add-ons, if applicable, are subject to **GST/VAT** as required.

12) Governing Law

- These terms are governed by the laws of **New South Wales, Australia**, and the parties submit to the non-exclusive jurisdiction of its courts.

13) Definitions

- **Partner:** The VCSP-status reseller/MSP participating in this promotion.
- **Veeam Data Cloud (VDC) Flex:** The Veeam SaaS backup offer bundled in this trial, as defined by Veeam's then-current service description.
- **User:** One named user licensed within VDC for supported workloads.

14) How to Apply

- Complete the enquiry form online or contact your Dicker Data Veeam team or account manager; provide VCSP details and tenant info. if available
- Dicker Data will confirm eligibility and issue activation steps.