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## **End of Sale Microsoft Teams and Zoom Appliance**

### ***Specific Neat Devices-Neat Bar Generation 1 and Neat Board***

#### **Background**

- On February 24, 2025, Zoom will announce the end-of-support date for Android 10 devices.
- Microsoft has already announced the end-of-support date for Android 10 devices.
- Both Zoom and Microsoft have published end-of-life policies.
  - [Microsoft End of Life Policy](#)
  - [Zoom End of Life Policy](#)

#### **Impact**

- As a result of this end-of-support timeline, Neat is announcing the end-of-sale date for Neat Bar Gen 1 as Zoom and Microsoft Teams appliances.
- Neat is announcing this end-of-sale of the Zoom and Microsoft Teams Room applications only for Neat Bar Gen 1.
- Neat Bar will continue to be available to sell as a BYOD device.
- Neat Board end-of-sale was announced October 24, 2024.

**Dates: Neat Bar Gen 1 End-of-Sale as a Zoom or Microsoft Teams appliance will be**

**March 31, 2025**

#### **Support for Microsoft Teams Applications on Neat Bar Gen 1 and Neat Board**

- Customers will continue to receive support from Neat through September 3, 2027, if Microsoft applications are running on Neat Bar Gen 1.
- Customers will continue to receive support from Neat through September 3, 2027, if Microsoft applications are running on Neat Board.
- After September 3, 2025, Microsoft will make efforts to provide support for two years. Neat will continue to provide hardware replacement support for devices under warranty. However, Neat will not be responsible for maintaining support for Microsoft Teams Rooms software on the impacted devices.

#### **Support for Zoom Applications on Neat Bar Gen 1**

- Customers will continue to receive support from Neat through September 2028, if Zoom's applications are running on Neat Bar Gen 1.

- After September 2025, Zoom will continue to provide software updates through June 2027. After June 2027, Zoom will make efforts to provide support through September 2028.
- Neat will continue to provide hardware replacement support for devices under warranty. However, Neat will not be responsible for maintaining support for the Zoom application software on the impacted devices.

### **Support for Zoom Applications Neat Board**

- Customers will continue to receive support from Neat through Feb 24, 2028, if running Zoom applications on Neat Board as communicated last October 2024 in the End of Sale announcement for this device.
- After September 2025, Zoom will continue to provide software updates through June 2027.
- After June 2027, Zoom will make efforts to provide support through September 2028. However, Neat Board is only supported by Neat until Feb 24, 2028.
- Neat will continue to provide hardware replacement support for devices under warranty. However, Neat will not be responsible for maintaining support for the Zoom applications software on the impacted devices.

### **Not Impacted**

- Neat Bar 2, Neat Bar Pro, Neat Board 50, Neat Board Pro, Neat Center, Neat Frame and Neat Pad running Zoom Applications.
- Neat Bar 2, Neat Bar Pro, Neat Board 50, Neat Board Pro, Neat Center and Neat Pad running Microsoft Teams Room application.
- Neat Bar Gen 1, and Neat Board running in BYOD mode.
- Neat Board and Neat Pad running applications from our App Hub Partners.

For additional information or questions please reach out to your Neat Account Team.