

Cybersecurity Assessment

Contoso

QS Solutions

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Contents

- 1 Introductions
- 2 Assessment approach
- 3 Security Threat Landscape Evolution
- 4 Management Summary
- 5 Plan of Approach
- 6 Interview Results Summary
- 7 Scan Findings Summary
- 8 Next steps



Introductions

Who is Who

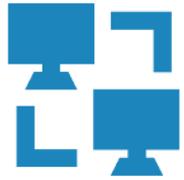
Expectations for this meeting



Assessment approach | CSAT information



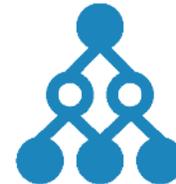
The Cyber Security Assessment Tool is developed by a team of seasoned security experts. It collects relevant data from:



Endpoints



Microsoft 365,
Google Workspace,
SharePoint, Azure,
and Intune



Active Directory
Microsoft Entra
ID



Questionnaire,
Interview



Assessment approach | CIS Framework

QS solutions has conducted a review of Contoso's current IT security practice and implementation. The assessment is based on the CIS Controls™ (v8) security framework, published by the Centre for Internet Security® (CIS).

Contoso's cybersecurity maturity level is classified based on the questionnaire interview; the CSAT scan provides further information about your environment's current security state.

This presentation summarizes the CSAT report to inform the stakeholders of our findings and recommendations to enhance your security resilience. The full report is intended for technical stakeholders involved in security strategy and management.

The CSAT report contains all findings and recommendations. Although it is not a governance control review nor a security audit, the report's recommendations can be used to prepare the organization for an audit.



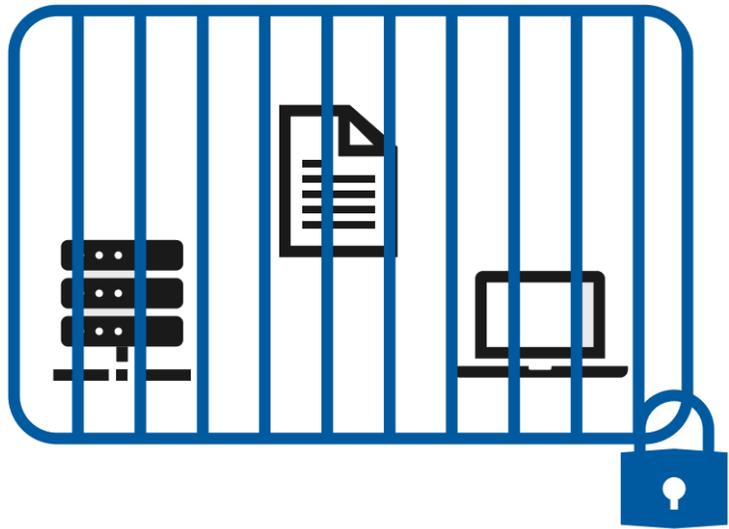
Security Threat Landscape Evolution

Zero Trust Security Architecture principles

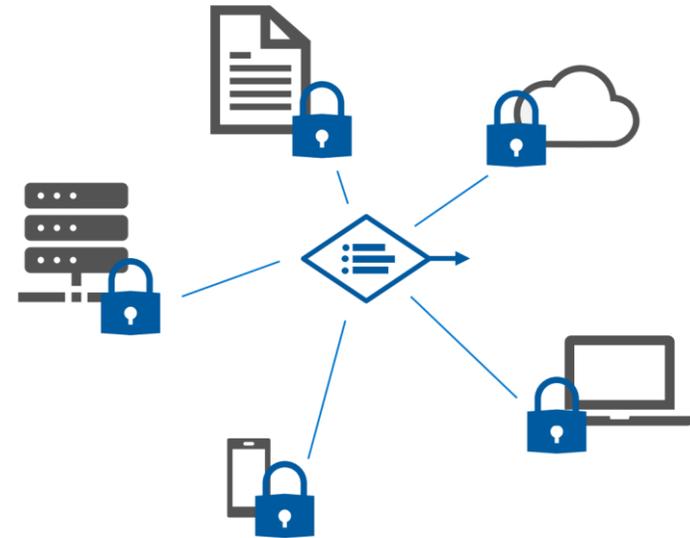


Security Landscape | Zero Trust Security

Modern security architecture principles; Microsoft and many other vendors have embraced these principles in their reference architectures



Classic Approach – Secure all assets within your on-premises ‘castle’



Zero Trust – Protect all assets wherever they are located

Security Landscape | Zero Trust Security Architecture

Modernized security architecture principles, defined by The Open Group

Embraced by Microsoft and many other vendors in their reference architectures

The Zero Trust Security Architecture principles are:

1. Verify explicitly

Always authenticate and authorize based on all available data points, including user identity, location, device health, service or workload, data classification, and anomalies.

2. Use least privileged access

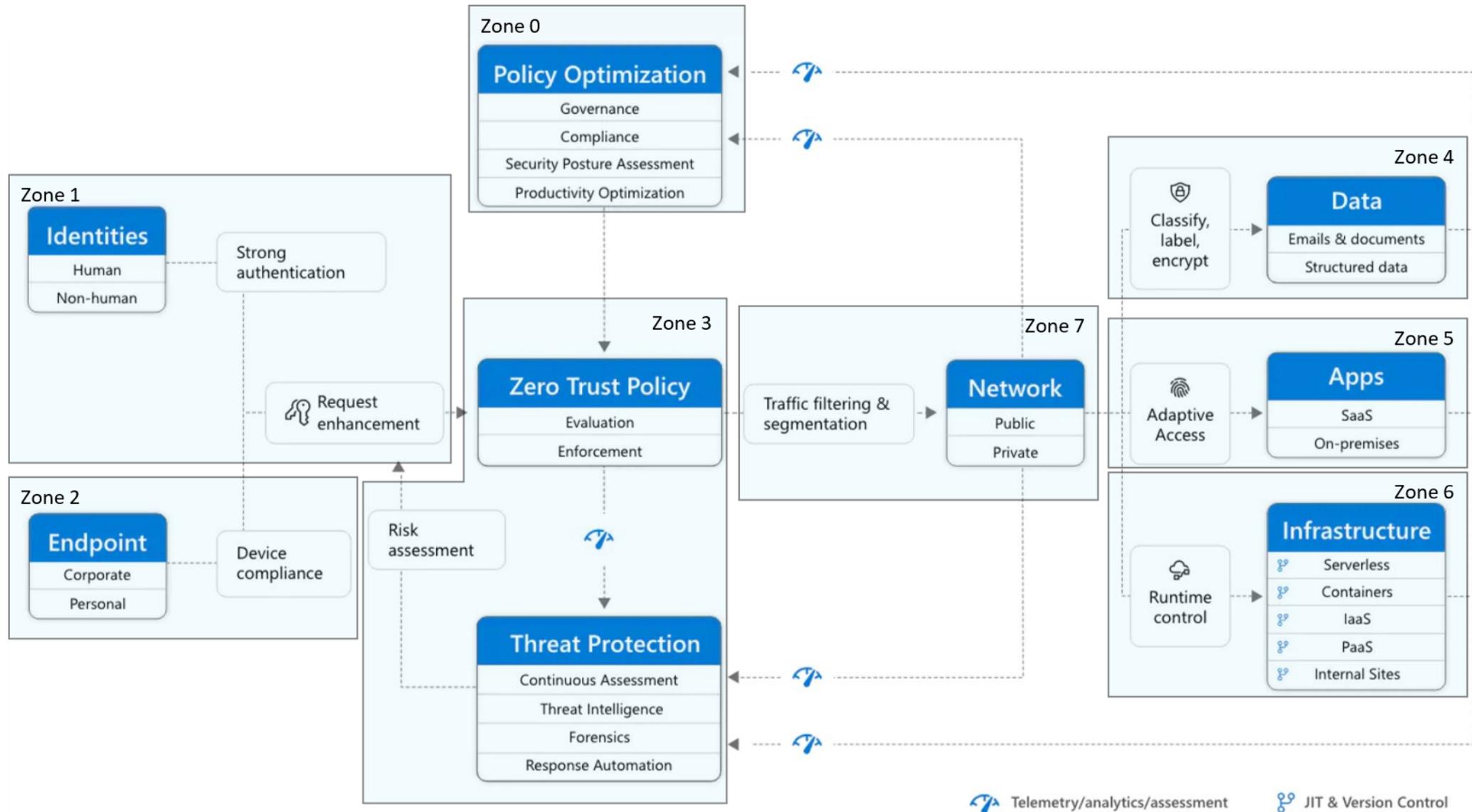
Limit user access with just-in-time and just-enough-access (JIT/JEA), risk-based adaptive policies, and data protection to help secure both data and productivity.

3. Assume breach

Minimize blast radius for breaches and prevent lateral movement by segmenting access by network, user, devices, and app awareness. Verify all sessions are encrypted end to end. Use analytics to get visibility, drive threat detection, and improve defenses.



Security Landscape | Zero Trust Architecture Overview



Security Landscape | [How CSAT relates to said topics](#)

Many CSAT recommendations are linked to Zero Trust Security Architecture zones.

This helps prioritizing the CSAT recommendations in order to better protect your organization against ransomware.

It also shows that the recommendations fit into a long-term strategy to rejuvenate your IT environment into an enhanced secure infrastructure, based on the Zero Trust Security architecture principles.



Management Summary



Management Summary | Current State and Major Risks

CIS Maturity Level

Your current average security maturity level score is between Basic and Standardized.

Maturity Score



Lowest score

Special attention is needed for the lowest scoring items



Management Summary | Major risks

Major Risks

- **Reputation damage**
 - Unauthorized use of your email domain(s)
- **Financial damage after Ransomware attacks**
 - Identity theft
 - Unsupported legacy software
- **Leaked company information** (for example, PII, confidential information, IP)
 - Accidental sharing of documents



Management Summary | Strategic Recommendations

Strategic recommendations

The security risks facing the organization are generally understood although not in a managed way.

The governance of the cybersecurity program is structured but not fully integrated with other governance areas.

The organization's employees are unaware of today's (cyber)security threats and related training around security and privacy awareness is missing.



Management Summary | Top recommendations | Interview

| Topic | Action | Associated Software Products | ZTA Zone |
|--|--|--|----------|
| Urgent | | | |
| 4. Secure Configuration of Enterprise Assets and Software | <ul style="list-style-type: none"> Implement tooling to apply a default security baseline to all Windows assets in the organization. Start with deployment for a limited subset of targets and monitor whether users can still work as they are used to | <ul style="list-style-type: none"> Microsoft Endpoint Manager Azure Defender for Cloud Windows 10 and 11 Pro/Enterprise | 0, 2, 3 |
| 8. Audit Log Management | <ul style="list-style-type: none"> Implement tooling to ensure a central time sync source is setup on the company assets. | <ul style="list-style-type: none"> Microsoft Endpoint Manager | 2 |
| 11. Data Recovery | <ul style="list-style-type: none"> Secure the organization's back-ups through either physical or technical security measures. | <ul style="list-style-type: none"> Azure Backup | 3 |
| 13. Network Monitoring and Defense | <ul style="list-style-type: none"> Implement a host-based intrusion detection solution for all supported devices and implement a process to finetune the policies annually. | <ul style="list-style-type: none"> | 2, 3 |
| 19. AQ 1. IT Governance | <ul style="list-style-type: none"> Implement a review process, based on industry best practices. | <ul style="list-style-type: none"> Microsoft Purview Compliance Manager | 0, 3 |
| 20. AQ 2. Data Governance | <ul style="list-style-type: none"> Implement a basic risk management process. | <ul style="list-style-type: none"> | 0, 3, 4 |



Management Summary | Top recommendations | Scan findings

| Topic | Action | Associated software products | ZTA zone |
|--|---|---|-------------|
| Quick Wins | | | |
| (Azure) Active Directory Accounts | <ul style="list-style-type: none"> Review accounts with risky UAC details (see chapter 4.1.16) and remove these AD settings Implement Multi Factor Authentication (MFA) for all user accounts | <ul style="list-style-type: none"> Microsoft Entra ID MFA Microsoft Entra ID Conditional Access | 1 |
| Administrators | <ul style="list-style-type: none"> Ensure admin roles are only placed on admin accounts and not on normal user accounts | <ul style="list-style-type: none"> Microsoft Entra ID Privileged Identity Management (PIM) | 1 |
| Operating Systems | <ul style="list-style-type: none"> Migrate the (almost) end-of-life operating systems Isolate (or retire) endpoints that cannot be updated or patched | <ul style="list-style-type: none"> Windows Server 2016 or 2019 Windows 10 | 2 7 |
| Applications | <ul style="list-style-type: none"> Ensure that all applications are kept up to date Integrate all detected application with Microsoft Entra ID and enable SSO where possible | <ul style="list-style-type: none"> Microsoft Endpoint Manager Microsoft Defender for Cloud Apps | 2 3 5 |



Plan of Approach

Suggested Roadmap

Plan of Approach | 0-30 days

Identities

- Review accounts with risky UAC details and remove these AD settings
- Disable old/unused accounts
- Implement Multi Factor Authentication (MFA) for all user accounts
- Ensure admin roles are only placed on admin accounts and not on normal user accounts

Devices

- Ensure that all applications are kept to up to date
- Isolate (or retire) endpoints that cannot be updated or patched

Data

- Review the documents that might contain sensitive data

Cybersecurity Strategy Workshop

A One-day workshop to elaborate on today's security landscape, current security principles, how cloud security features help fortifying your security program, providing input to revise your cybersecurity strategy. Deliverable: overview of discussed principles and conceptual design decisions.



Plan of Approach | 30 – 90 days

Cybersecurity Strategy

Define policies and procedures based on workshop outcomes

- Identity & Access Management
- Device Management
- Data Protection, Management
- Governance
- Reporting

Data

- Identify sensitive information on the organization's main data sources.

Infrastructure

- Create the appropriate SPF, DKIM and DMARC record for all email domains.

Automation

- Establish a (review) process to grant/deny administrative accounts granular privileged access.
- Implement a basic risk assessment process.



Plan of Approach | Beyond 90 days

Define lifecycle management procedures for

- Applications
- Operating Systems
- Security Architecture

Create plan of approach for other Urgent action Items.

Perform a Cybersecurity assessment periodically, to measure and prove your progress, identify new pitfalls proactively and to present the progress to your management board in clear language



Plan of Approach | Suggested Products & Licensing

| Phase | Feature/Function | Product/Suite | # Licenses owned/required |
|-------------------|--|--|---------------------------|
| 0-30 days | Multi-Factor Authentication | Microsoft Entra ID P1 | 153 |
| | Privileged Identity Management | Microsoft Entra ID P2 | 32 |
| | Conditional Access basis | Microsoft Entra ID P1 | 251 |
| | Device patching/security baseline | Enterprise Management & Security (EMS) E3 | 153 |
| | Application/shadow IT monitoring | Microsoft Defender for Cloud apps/ Microsoft365 E3 | 16 |
| 30-90 days | Risk-based Conditional Access | Microsoft Entra ID P2/EMS E3 | 245 |
| | Application/shadow IT policy enforcement | Microsoft Defender for Cloud Apps | 15 |
| | Dedicated Admin Workstations | Azure Windows Virtual Machines/Bastion | 164 |
| | Teams/SharePoint self-service creation | QS PortalTalk | 75 |
| 90+ days | Document classification, automated | Microsoft Information Protection P2/M365 E5 | 245 |
| | Alert/finding reporting to SIEM | Azure Security Center/Sentinel | |
| | Teams/SharePoint governance/reporting | QS PortalTalk | 75 |



Interview Results Summary



Interview results | CIS controls

Lowest ranked question answers

1. Inventory and Control of Enterprise Assets

Implement a manual process to collect and store asset information in a central Content Management Database (CMDB).

4. Secure Configuration of Enterprise Assets and Software

Implement tooling to apply a default security baseline to all Windows assets in the organization. Start with deployment for a limited subset of targets and monitor whether users can still work as they are used to.

8. Audit Log Management

Implement tooling to ensure a central time sync source is setup on the company assets.

CIS v8

Current Assessment



Interview results | CIS controls

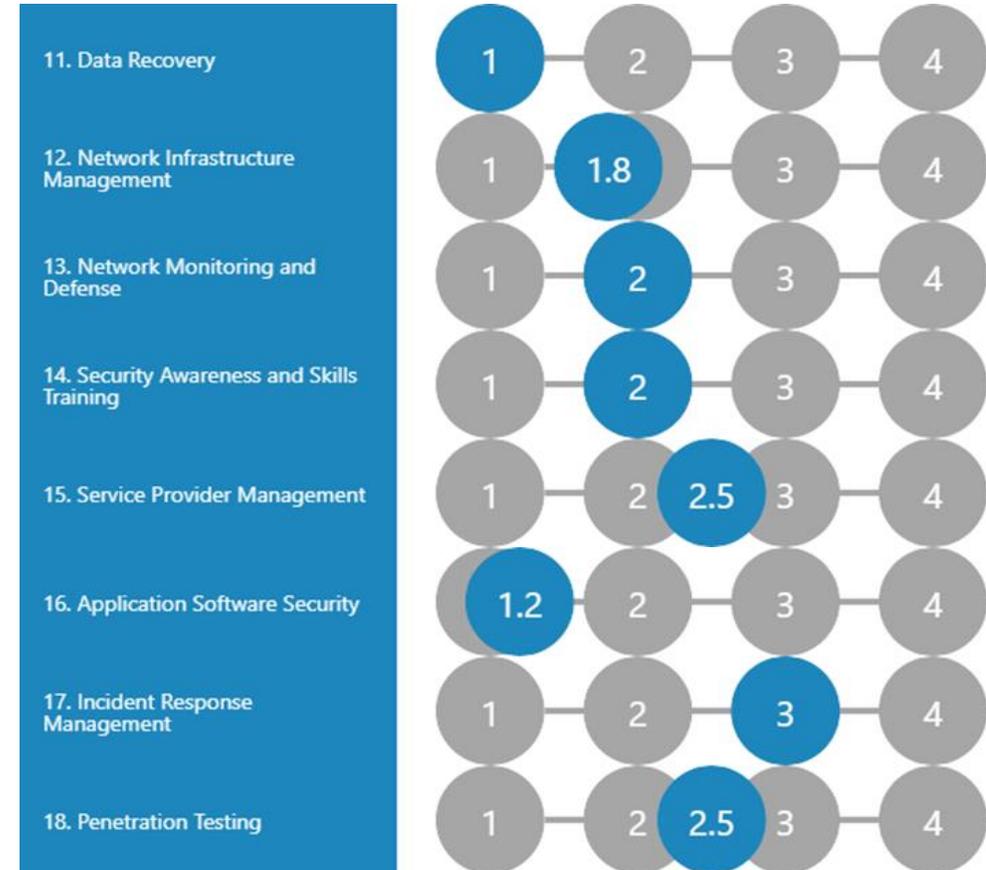
Lowest ranked question answers

11. Data Recovery

Secure the organization's back-ups through either physical or technical security measures.

16. Application Software Security

Implement a training program to give guidance on how to use secure application development. Support the training with a secure application development process. Ensure the commits are checked each quarter if the security application development process is used.



Interview results | Additional Questions

Lowest ranked question answers

19. AQ 1. IT Governance

Implement a review process, based on industry best practices.

20. AQ 2. Data Governance

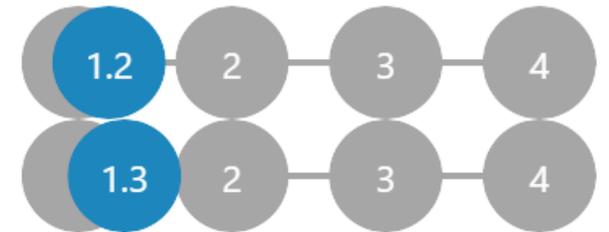
Implement a basic risk management process.

Additional questions

19. AQ 1. IT Governance

20. AQ 2. Data Governance

Current Assessment



Scan Findings Summary



Scan Findings | Windows versions

CIS control 2; Zero Trust zone 3

Findings

- End of Life and almost end of life operating systems were found
- Versions are not updated

Associated Risks

- Compliance issues: Regulated industries like healthcare and e-commerce deal with lots of sensitive customer data
- Security vulnerabilities: Security patches no longer issued by Microsoft; e.g., Windows XP has well known exploitable security hazards

Recommendations

- Create a plan to phase out unsupported OS
- Update all endpoints to the latest version

ENDPOINT OPERATING SYSTEMS

| | |
|--|-----|
| Microsoft Windows 10 Enterprise | 2 |
| Microsoft Windows 10 Pro | 151 |
| Microsoft Windows 10 Pro for Workstations | 4 |
| Microsoft Windows 2000 Server | 1 |
| Microsoft Windows 7 Professional | 63 |
| Microsoft Windows Server 2008 R2 Standard | 2 |
| Microsoft Windows Server 2012 R2 Standard | 3 |
| Microsoft Windows Server 2012 Standard | 12 |
| Microsoft Windows Server 2019 Standard | 9 |
| Microsoft Windows XP Professional | 48 |
| Microsoft(R) Windows(R) Server 2003 Standard x64 Edition | 1 |
| Microsoft(R) Windows(R) Server 2003, Standard Edition | 4 |
| Microsoft® Windows Server® 2008 Standard | 1 |
| Microsoft® Windows Vista™ Business | 3 |



Scan Findings | Endpoint Secure Configuration

CIS control 4

Findings

- Endpoints were found with SMB v1 enabled
- Several endpoints were found that are not using the secure remote connection protocol
- No security baseline is applied to endpoints

Associated Risks

- Security vulnerabilities: (older) protocols have well known security hazards that are often misused
- Too many services enabled: by default, there are service that are not used however they are enabled, creating a possible entry way for unwanted people

Recommendations

- Find a security baseline that fits your company and apply that to the endpoints
- Ensure SMB v1 is disabled on all the endpoints

SECURE CONFIGURATION

| | |
|--|---|
| Powershell x32 unrestricted | 1 |
| Powershell x64 unrestricted | 1 |
| Incoming RDP enabled with no NLA | 1 |
| Endpoints with RDP security level lower than 2 | 1 |
| Endpoints with LM Compatibility lower than 5 | 4 |
| SMB V1 Enabled | 1 |
| SMB V2 Enabled | 3 |
| SMB V3 Enabled | 2 |



Scan Findings | Active Directory administrator accounts

CIS control 6

Findings

- Many domain, enterprise and schema admins were found

Associated Risks

- Leaked administrator-IDs provide unrestricted access to your environment

Recommendations

- Review all users in the admin groups for legitimacy; limit these numbers as much as possible.
- Implement a process to regularly review the admin groups

AD ADMINISTRATORS

| | |
|--------------------------------------|-----|
| Built in Administrators domain group | 27 |
| Domain Admin | 74 |
| Enterprise Admin | 17 |
| Schema Admin | 11 |
| Users with admin count | 122 |



Scan Findings | Azure Active Directory administrator accounts

CIS control 6

Findings

- Many accounts in administrative roles were found
- Multi-Factor Authentication is not used on multiple admin accounts

Associated Risks

- Leaked user accounts will be misused to gain administrator access

Recommendations

- Review all users in the admin groups for legitimacy; limit these numbers as much as possible.
- Enforce Multi-Factor Authentication for all admin/privileged users

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| | |
|------------------------------------|----|
| Directory Synchronization Accounts | 1 |
| Company Administrator | 35 |
| Device Administrators | 25 |
| Helpdesk Administrator | 75 |
| Security Administrator | 22 |



Scan Findings | Risk management

CIS control 7

Findings

- No regular risk management process is being used
- No vendor risk management process is being used

Associated Risks

- Risk management processes are often required by many industry-specific standards and legislation resulting in incompliance
- Without risk and/or vendor management, there is no insight and no awareness about the impact of disruption

Recommendations

- Investigate to which regulatory requirements your company must adhere to
- Adopt and implement a risk management process, procedures to start your compliance journey

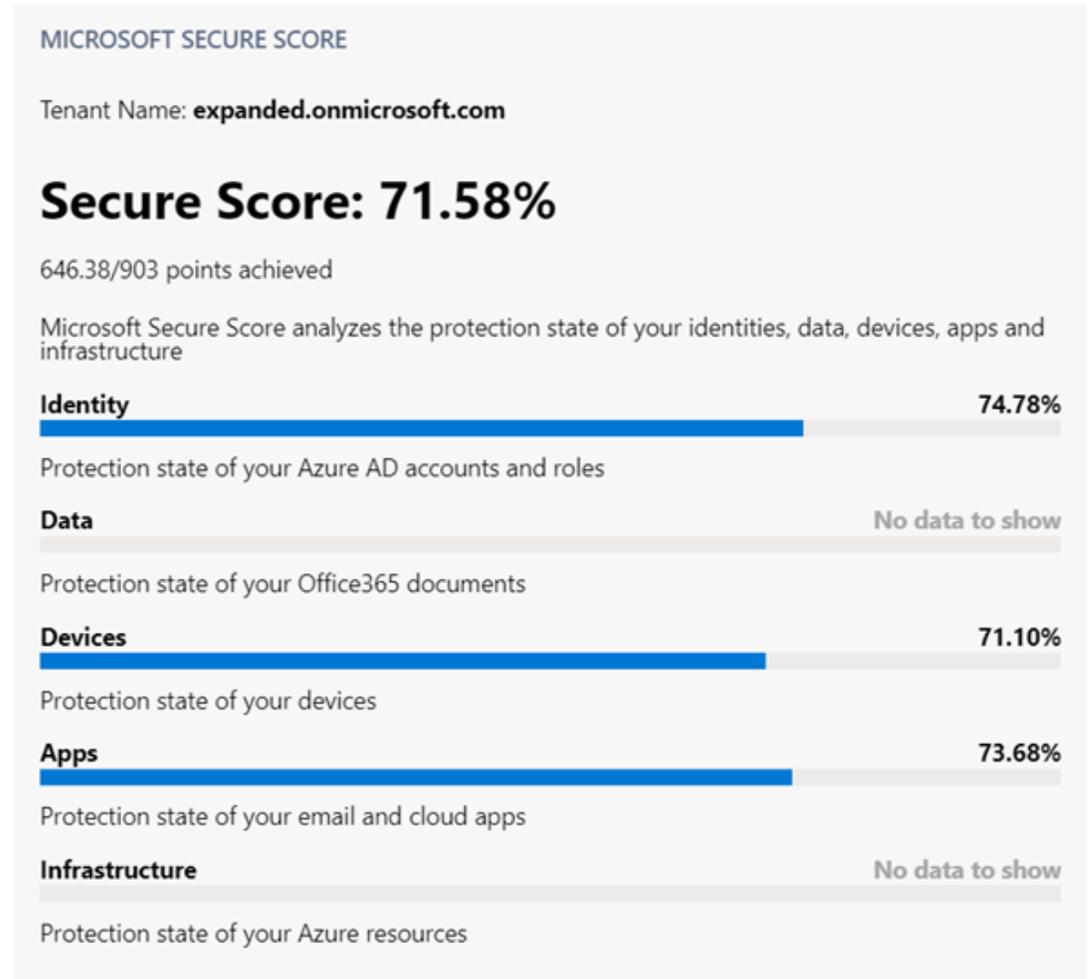


Scan Findings | Microsoft 365 Secure Score

The Microsoft Secure Score scans multiple areas within Office 365 and Microsoft Entra ID . The score is based on the type of services being used in and compares them to a baseline established by Microsoft. The score shows to what extent you are aligned with the recommended security practices.

We recommend starting with the following topics

- Require MFA for administrative roles
- Designate fewer than 5 global admins
- Enable policy to block legacy authentication



Scan Findings | Cloud Secure Score

The Cloud Secure Score scans all Azure resources within our tenant. The Secure Score is based on the type of services being used and compares them to Microsoft security baselines and recommended practices.

We recommend to start with the following items

- MFA should be enabled on accounts with write permissions on your subscription
- Internet-facing virtual machines should be protected with network security groups
- Web Application should only be accessible over HTTPS

OVERALL SECURE SCORE - EXPANDED.ONMICROSOFT.COM



57% (~32 of 56 points)



Scan Findings | Microsoft Purview Compliance Manager Score

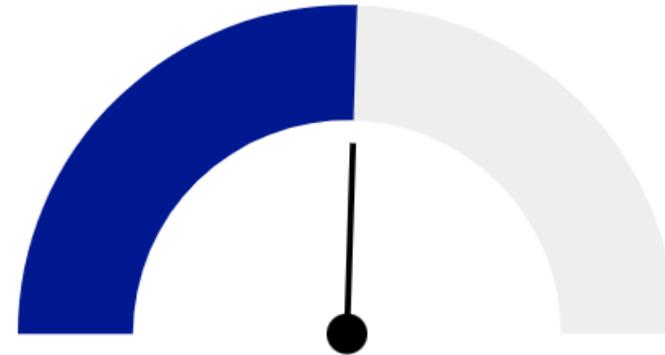
The Microsoft Purview Compliance Manager looks at the compliance status in the Microsoft 365 environment. The score is based on the type of services being used in Microsoft 365 and compares them to a baseline established by Microsoft.

We recommend starting with the following topics

- Retain training records
- Enforce rules of behavior and access agreements

Overall compliance score

Your compliance score: 51%



23873/46079 points achieved

Your points achieved ⓘ

1918/ 23584

Microsoft managed points achieved ⓘ

21955/ 22495



Next steps



Next steps | How can we assist?

Prioritize recommendations

Implement 0-30 days actions

Re-assessing security periodically

Define project plans based on plan of approach



Next steps | Microsoft Security Workshops

Sales – Secure Multi-Cloud Environments

Help customers identify current, ongoing risks to their cloud environment and define next steps to accelerate their security journey.

[Go to workshop](#)

Sales – Defend Against Threats with SIEM Plus XDR

Enable customers with visibility into immediate threats across email, identity and data and demonstrate how Microsoft Sentinel and Microsoft 365 Defender help organizations use intelligent security analytics and threat intelligence to detect and quickly stop active threats.

[Go to workshop](#)

Usage – Secure Identities and Access

Help customers find and mitigate identity risks and safeguard their organization with a seamless identity solution.

[Go to workshop](#)

