HALO SMART SENSOR

QUICK START GUIDE

HALO 2.0, 2C, 3C and 3C-PC Models

Brought to you by:

IPVIDEO

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ABOUT THIS GUIDE

The HALO Quick Start Guide explains how to make initial connections and settings for new HALO Smart Sensor devices.

TRADEMARK ACKNOWLEDGMENTS

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SUPPORT

Should you require any technical assistance, please contact your IPVideo Corporation Authorized Reseller. If your questions cannot be answered immediately, your reseller will forward your queries through the appropriate channels to ensure a rapid response. If you are connected to the Internet, you can download user documentation and software updates at www.halodetect.com

Technical Support via Telephone: (631) 647-9970
Technical Support via Email: techsupport@ipvideocorp.com

Live technical support is available Monday through Friday (excluding holidays) between the hours of 8 AM and 7 PM Eastern Standard Time.

SETUP PREREQUISITES

1. Install HDM:
   - Download HDM from the IPVideo website at: https://halodetect.com/resources/firmware-tools/
   - Run the installation file.
   - Run the HDM software tool by double clicking on the HALO Device Manager icon.
   - “Accept” EULA.
2. One or more HALO Smart Sensor devices connected to a standard office network where the steps in the HALO Installation Procedure have been followed resulting in confirmation that the device is operating and physically connected to the network.
3. The network will typically include a DHCP server to provide an IP Addresses, in the absence of one HDM can find HALOs with an APIPA (Automatic Private IP Addresses) on a local network.
4. If static addressing is planned, then the correct subnet mask, gateway address, and DNS address must be known.
5. An accessible Windows 10 or higher PC connected to the same network with a Chrome web browser installed.

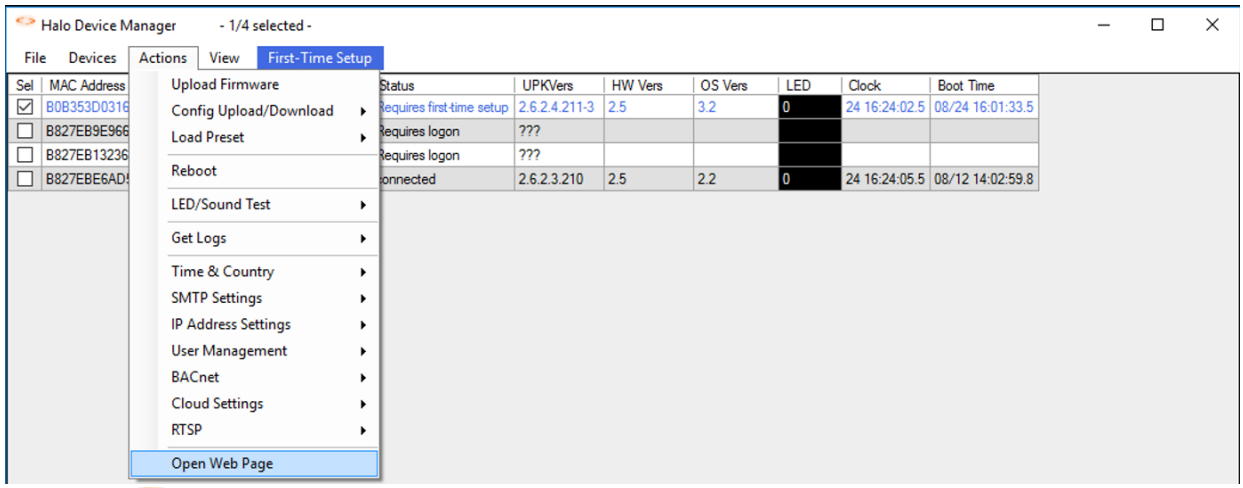
FINDING HALO SMART SENSORS ON A NETWORK

Start HALO Device Manager (HDM) on the PC by double clicking the program icon. Please refer to the HDM Guide for connection instructions, available at:

https://halodetect.com/resources/manuals-guides/

Select Devices / Device Scan. There should be an IP address for each HALO device on the network (for example, 192.168.1.X).

Select the HALO requiring First Time Setup then select Actions / Open Web Page.

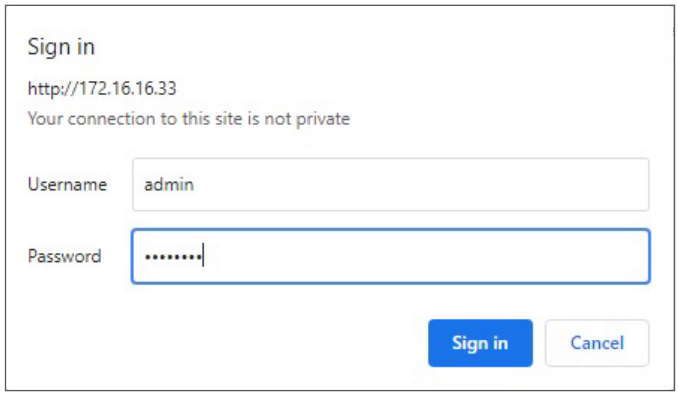


FIRST TIME SETUP

Establishing Connection

Connecting to a HALO device can be done in two separate ways.

1. It can be done by selecting HALO Device Manager (HDM) and pressing Open Web Page from the Actions drop menu. This is the preferred method for setting up multiple HALOs at once.
2. It can also be done by typing the HALO device's IP address in Google Chrome. A popup will appear asking for a username and password.



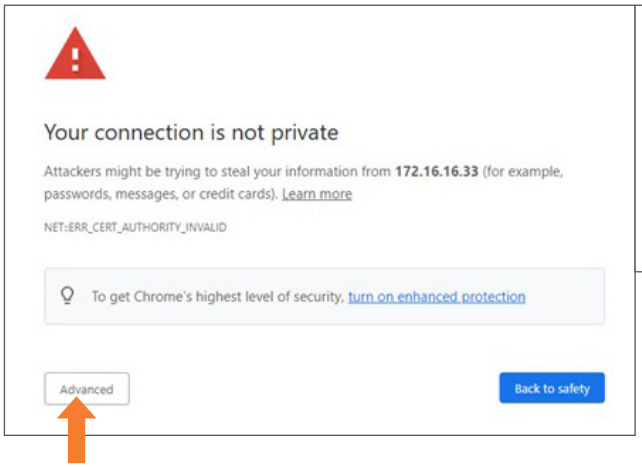
Type "admin" for the username and "changeme" for the password. Click "Sign in".

Initial Device Setup

The following prompt will pop up. For security reasons it is recommended to click the blue text saying, "Click here". This will ensure passwords are not visible on the network.

If you followed the security recommendations a popup from Chrome will give a warning saying, "Your Connection is not private". The warning means the browser does not know who the server is but the connection is actually secure.

Click "Advanced", then click "Proceed to <ip address> (unsafe)".



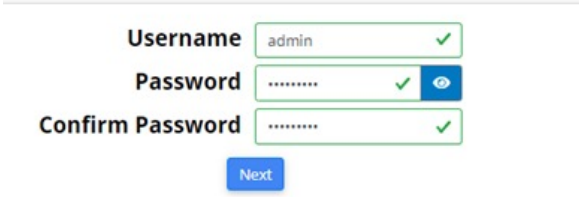
CLICK HERE

CLICK HERE

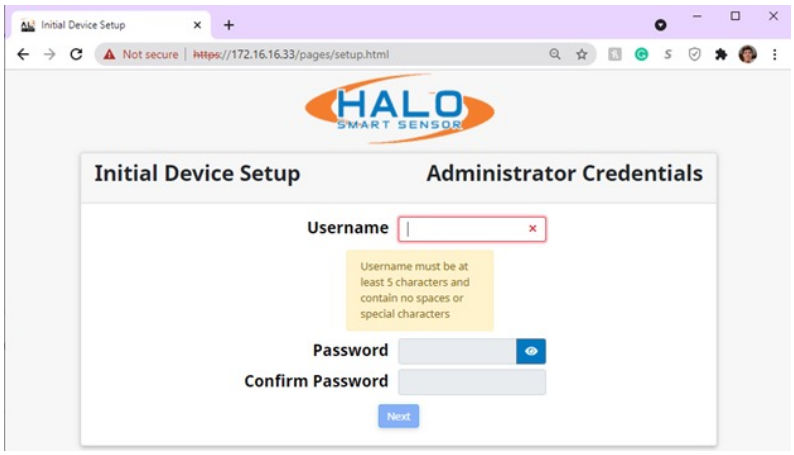
Administrator Credentials

Type in the username “admin” and “changeme” which was used earlier.

Click Next.



Username must be at least 5 characters and contain no spaces or special characters



NOTE: The search bar will say "Not secure | https". This is safe and preferred.

Device Name & Timezone

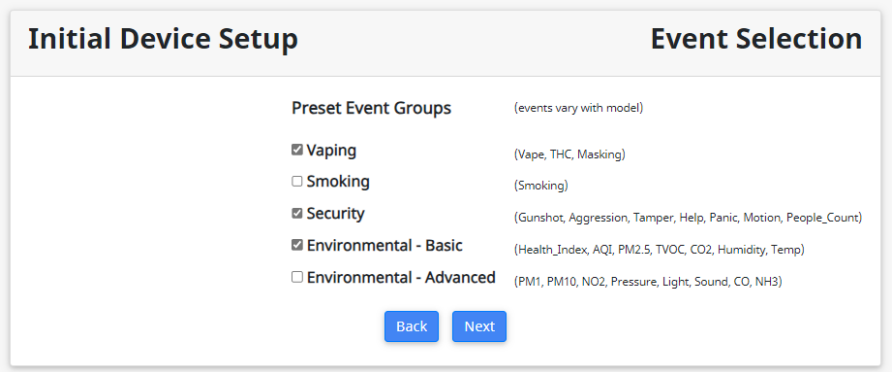
Fill in the Device Name, Timezone, and Country.

Click Next

Event Selection

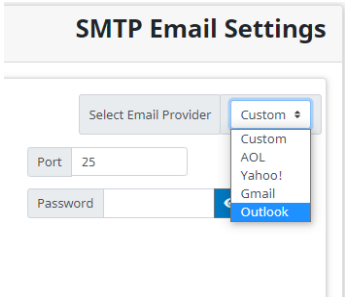
Choose the preset event groups for the initial deployment.

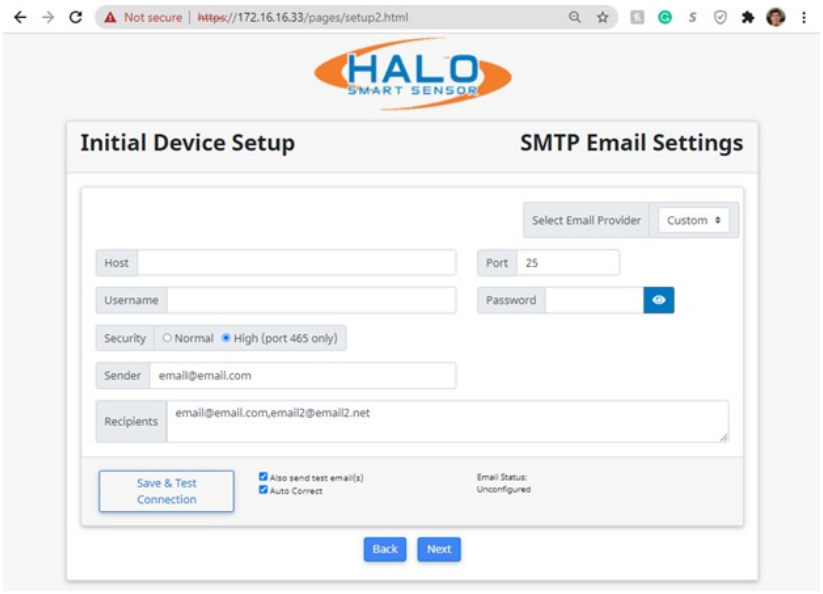
Click Next



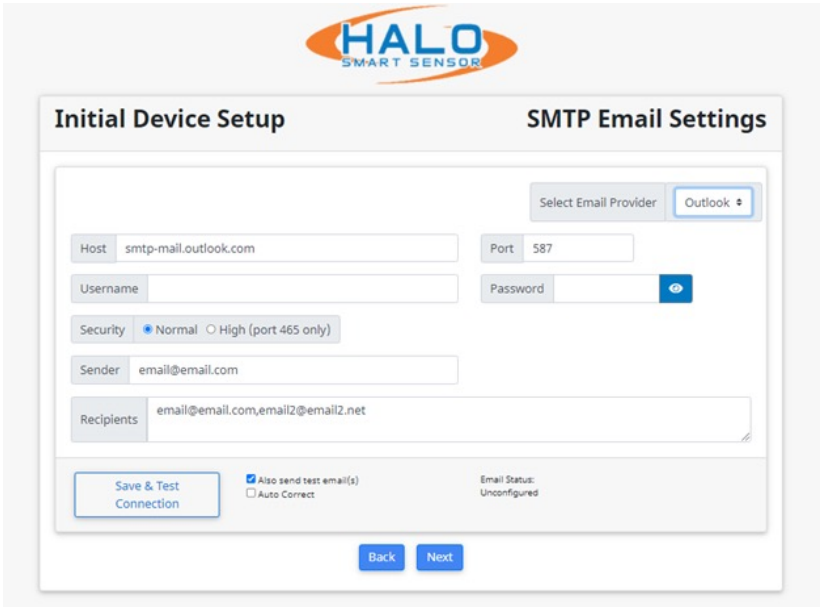
Email Provider

Another Initial Device Setup prompt will appear. This is the last one. Start by clicking “Select Email Provider” in the top right corner and select the email provider to use with the HALO device.



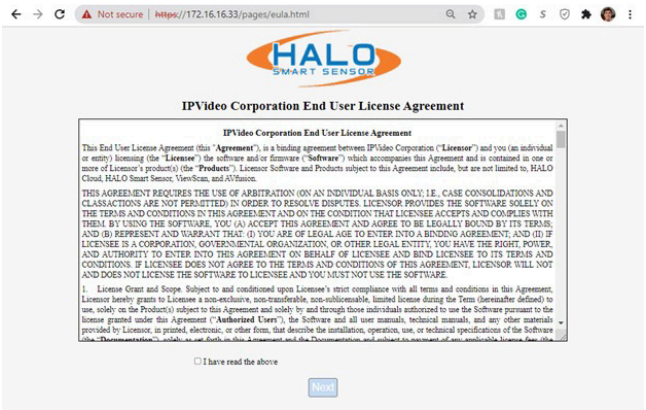


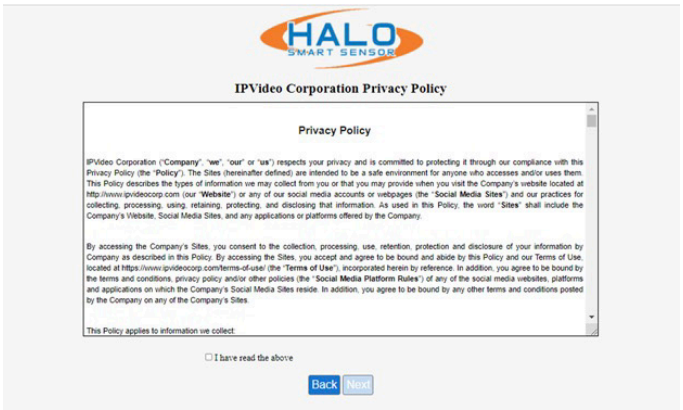
Once an Email Provider is selected, information on Host, Port, Security, and Auto Correct will update. In most cases “Auto Correct” will not be necessary as the server may block the email due to “Auto Correct” trying many ways to find the correct settings. Fill in other requested information then click “Save and Test Connection” then click “Next”.



License Agreements

IPVideo Corporation’s License Agreement and Privacy Policy will pop up next. After reading the following information click “I have read the above” and then “Next”.



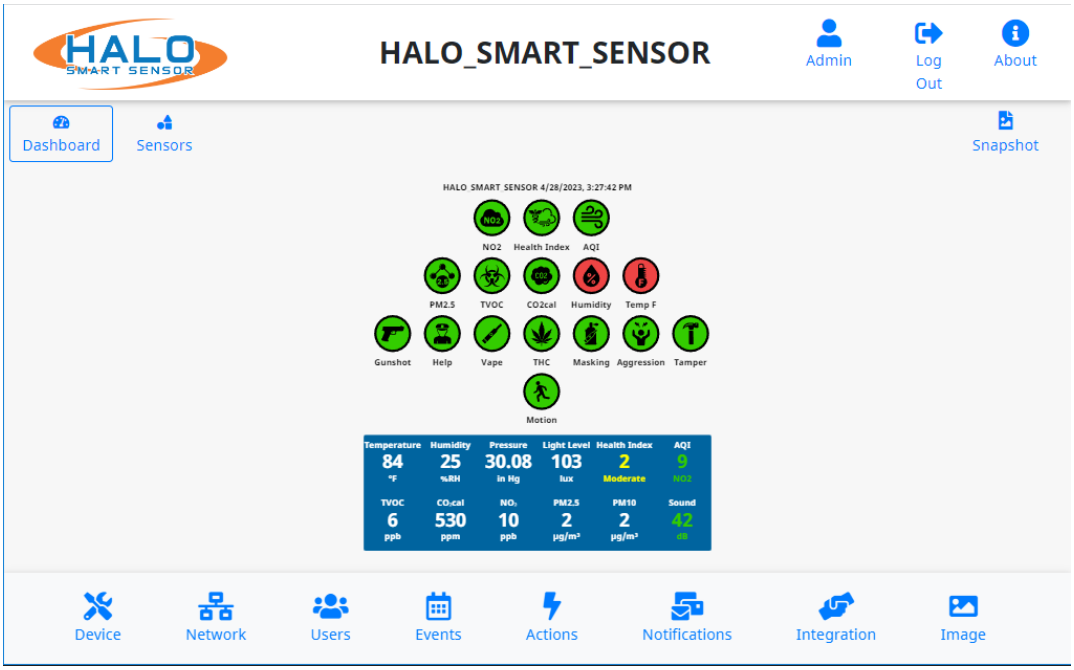


Save Settings & Reboot

Whomever read the last two forms shall fill out the required information.

Once filled out click “Save Settings and Reboot Device”.
A loading screen will appear of the HALO Smart Sensor rebooting.

Final Setup

The HALO Device has been setup for the first time.

For more information, please refer the HALO Administration Manual which can be found at: https://halodetect.com/resources/manuals-guides/