


## **IDIS CENTRE PORT FORWARDING CHEAT SHEET**

IDIS Centre & IDIS Solution Suite has a range of ports that need to be opened for its services to be activated, please find below a quick reference guide for the ports that need to be opened if you are experiencing issues with certain functionalities.

### **IDIS Centre**

**Watch/Admin Port - 8016** – for viewing the system & adding the system to your IDIS Centre Software. If this port isn't open, you may have the below connection relay service. The system will still work through the connection relay, but it will be slower.

**FEN Relay Service Guidance**



**The connection to 0120-180-040 has been made through Relay Service.**

The connection is made via Relay Service which may result in a slower connection. We recommend verifying if UPnP or Manual Port Forwarding is properly configured on your NAT Router/Firewall. Additionally, please check your internet connection or consult with your network administrator for assistance.

**Connection Status**

Site	<no name>		
0120-180-040	172.23.34.248	103.122.40.41	SYMMETRIC
IDIS Center	192.168.9.87	104.28.193.125	SYMMETRIC

Close

**VNC Port – 6900** – opening this port enables being able to Directly log into the system remotely to make changes (DirectNDC).

**Push Notifications for IDIS Intercom – Port 8201** – Opening this port enables push notifications from the Intercom. The NVR must be registered in the IDIS Mobile Plus app before notifications are able to be received from the Intercom.

### **IDIS Solution Suite**

**Administration Service – Port 11001** – To remotely administer the system.

**Recording Service – Port 11002** – To remotely access the recordings

**Streaming Service – Port 11003** – To remotely access the video streams

**Monitoring Service – Port 11004** – To remotely access the event log

The above ports for IDIS Solution Suite are the minimum requirements to setup an ISS System, more ports may be required to be opened if more licenses/modules are purchased and added onto the system. See Page 2 for examples.

The screenshot shows the "IDIS Solution Suite Setup - Brent(158.140.225.124)" window. At the top, there are five icons representing different services: a server, a camera, a person, a clock, and a fire alarm. Below these icons is the word "Service". The main area displays a table of installed services, all of which are "ONLINE".

Type	Name	Address	Description	Status
	Recording Service	192.168.9.49:11002		ONLINE
	Streaming Service	192.168.9.49:11003 / 158.140.225.1...		ONLINE
	Monitoring Service	192.168.9.49:11004		ONLINE
	Backup Service	192.168.9.49:11005		ONLINE
	RTP Streaming S...	192.168.9.49:11011		ONLINE
	Web Service	192.168.9.49:11009		ONLINE
	Video Wall Service	192.168.9.49:11006		ONLINE
	Mobile Service	192.168.9.49:11008		ONLINE